

Microsoft Silverlight

Utah partnered with a software company in 2009 to implement our online tax management system, Taxpayer Access Point (TAP). TAP was upgraded recently and Microsoft Silverlight (similar to Adobe Flash) is a key part of this program. Installing Silverlight gives:

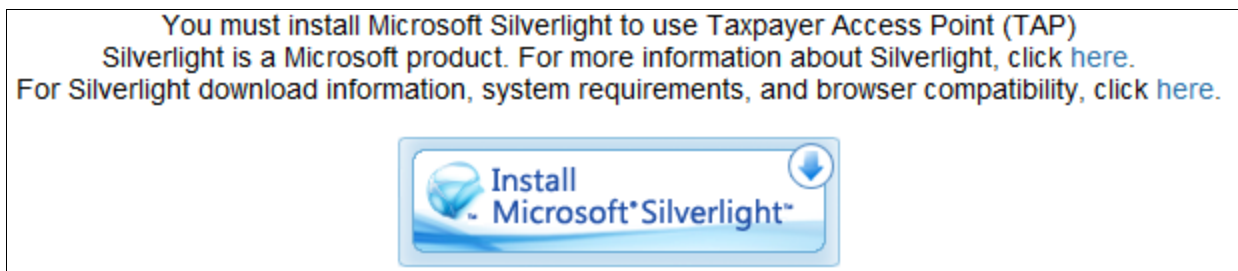
- A more user-friendly experience when filing and paying
- Improved security to protect your tax information
- Better system performance by using the latest software

You need Silverlight installed in order to use TAP to file and pay your Utah taxes. If you don't have Silverlight installed, the following information will assist.

Please note that this document is not meant to provide complete technical support. Your experience may be different than described here. If you require further assistance, please contact your computer manufacturer, your workplace IT staff, or do a web search.

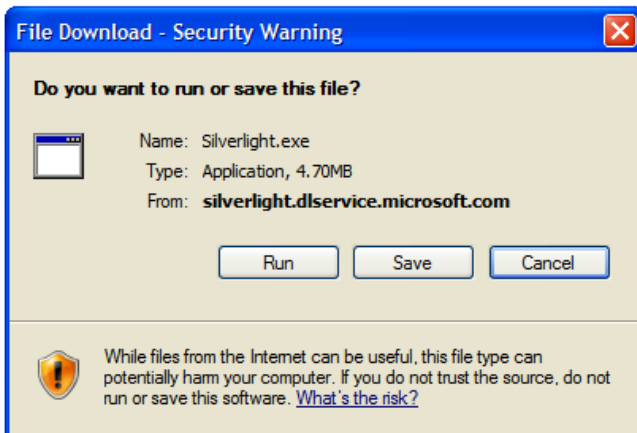
Installing Silverlight

If Silverlight is not installed, you will see the following window. Click "Install Microsoft Silverlight".

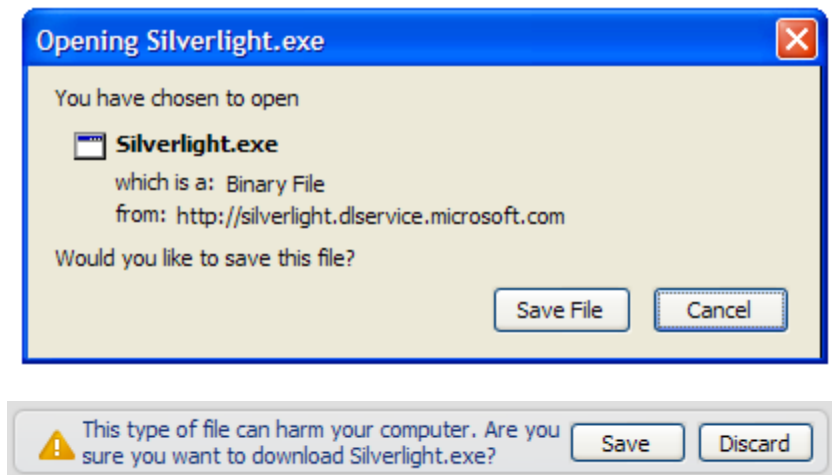


The next steps will be slightly different depending on your computer and your web browser.

Internet Explorer (Windows): Click "Run" if you see the following two windows.



Firefox & Chrome (Windows): Click "Save File" or "Save" if you see the following two windows. After you've saved the file, you'll need to locate the "Silverlight.exe" file on your computer and double-click it to begin the installation process.



Macintosh users (Intel processor required): *Please make sure you're using the latest version of your web browser.* If you use Safari, a file will automatically download after you click the "Install Microsoft Silverlight" button. If you use Firefox or Chrome, it will ask you to save the file. After downloading, double-click the file called Silverlight.dmg (probably in your "Downloads" folder) and a disk image will appear on your desktop. Double-click the Silverlight.pkg file in this disk image to begin the installation process. Follow the prompts on the screen. After installation, you can close and eject the disk image, then delete the Silverlight.dmg file.

After Installing Silverlight

The first time you use Silverlight, you may see the following message. It's OK to click "Yes" on both of these messages. If you choose "No", Silverlight will still work, but will run slightly slower.

